



# The DAISY Award<sup>®</sup>

FOR EXTRAORDINARY NURSES

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HONORING NURSES INTERNATIONALLY  
IN MEMORY OF J. PATRICK BARNES

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## ANDY CHEN, RN



Andy began his tenure at MSLC in 2015 as a phlebotomy tech in the ED. In 2018 he changed his full time status to a per diem one so that he could pursue a degree in nursing. Andy graduated as an RN in 2017 and was promoted to float pool staff nurse. In 2020 Andy became a 4N day shift nurse. He remains here today and has turned not only into a wonderful RN but he has begun to precept new staff. His orientees are lucky to have him.

### **Daisy Nomination**

Andy Chen is repeatedly mentioned positively in the HCAHPS surveys. Patients consistently describe him as helpful, courteous, kind, caring, and compassionate. Andy understands the value of pursuing patient and family participation in care.

### **Nomination From Patient**

Andy was my nurse for 2 days in October. Andy was on top of everything, assuring that things moved forward. He consistently came in in to check on me and give me updates. I never had to ask for anything because before I could even think of what I needed, Andy was already working on it and updating me. Andy made my stay amazing. Andy not only gave superior service to me, but to my roommate as well. Andy was beyond exceptional.